

Breakdown of reasons for calling 111 for an ambulance by chief complaint

2022/2023 This data reflects the number of emergency ambulance service incidents, not the number of patients and therefore actual patient numbers are higher. (link to news article)

Reason for Call	2022		2023		Growth
	Vol	%	Vol	%	
REFERRAL FROM A HEALTH PRACTITIONER	82,805	15.9%	84,049	15.7%	1.5%
BREATHING PROBLEMS	54,922	10.5%	51,834	9.7%	-5.6%
CHEST PAIN	52,002	10.0%	52,866	9.9%	1.7%
FALLS AND BACK INJURIES	45,768	8.8%	46,617	8.7%	1.9%
SICK PERSON - SPECIFIC DIAGNOSIS	44,351	8.5%	42,035	7.9%	-5.2%
UNCONSCIOUS/PASSING OUT	36,585	7.0%	36,954	6.9%	1.0%
ABDOMINAL PAIN/PROBLEMS	22,181	4.2%	22,588	4.2%	1.8%
TRAUMATIC INJURIES	18,168	3.5%	19,188	3.6%	5.6%
TRAFFIC CRASHES	17,138	3.3%	17,360	3.2%	1.3%
HAEMORRHAGE/LACERATIONS	16,071	3.1%	16,736	3.1%	4.1%
CONVULSIONS/FITTING	15,449	3.0%	16,302	3.0%	5.5%
STROKE (CVA)	15,348	2.9%	17,015	3.2%	10.9%
MENTAL HEALTH	11,346	2.2%	12,061	2.3%	6.3%
HEART PROBLEMS	11,040	2.1%	10,887	2.0%	-1.4%
ASSAULT	10,194	2.0%	10,283	1.9%	0.9%
OVERDOSE/INGESTION/POISONING	8,882	1.7%	9,399	1.8%	5.8%
BACK PAIN - NON-TRAUMATIC	6,104	1.2%	6,327	1.2%	3.7%
CARDIAC/RESPIRATORY ARREST	5,205	1.0%	5,568	1.0%	7.0%
HEADACHE	5,093	1.0%	4,821	0.9%	-5.3%
ALLERGIES/RASH/MED REACTION/STINGS	4,171	0.8%	4,415	0.8%	5.8%
DIABETIC PROBLEMS	3,812	0.7%	4,047	0.8%	6.2%
PREGNANCY/CHILDBIRTH/MISCARRIAGE	3,131	0.6%	2,935	0.5%	-6.3%
CHOKING	2,245	0.4%	1,984	0.4%	-11.6%
STAB/GUNSHOT WOUND	1,170	0.2%	1,228	0.2%	5.0%
BURNS/EXPLOSION	1,158	0.2%	1,176	0.2%	1.6%
ANIMAL BITES/ATTACKS	898	0.2%	987	0.2%	9.9%
EYE PROBLEMS/INJURIES	749	0.1%	741	0.1%	-1.1%
CARBON MONOXIDE/INHALATION/HAZMAT	527	0.1%	610	0.1%	15.7%
DROWNING/DIVING ACCIDENT	434	0.1%	482	0.1%	11.1%
HEAT/COLD EXPOSURE	204	0.0%	250	0.0%	22.5%
INDUSTRIAL/MACHINERY ACCIDENTS	181	0.0%	236	0.0%	30.4%
ELECTROCUTION	122	0.0%	122	0.0%	0.0%
PATIENT TRANSFER SERVICES	79,003	N/A	81,808	N/A	3.6%

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REFERRAL FROM A HEALTH PRACTITIONER 80742 17% 82805 16% 3% CHEST PAIN 45616 9% 52002 10% 14% FALLS AND BACK INJURIES 44261 9% 45768 9% 3% BREATHING PROBLEMS 41945 9% 54922 11% 31% SICK PERSON - SPECIFIC DIAGNOSIS 38348 8% 44351 8% 16% UNCONSCIOUS/PASSING OUT 33797 7% 36585 7% 8% ABDOMINAL PAIN/PROBLEMS 21507 4% 22181 4% 3% TRAJMATIC INJURIES 19011 4% 18168 3% -4% TRAFFIC CRASH 17049 4% 17138 3% 1% UNKNOWN PROBLEM 16312 3% 16071 3% 3% HAEMORRHAGE/LACERATIONS 15672 3% 16071 3% 3% CONVULSIONS/FITTING 14542 3% 15449 3% 6% STROKE (CVA) 13751	Reason for Call	2021		2022		Growth
CHEST PAIN 45616 9% 52002 10% 14% FALLS AND BACK INJURIES 44261 9% 45768 9% 3% BREATHING PROBLEMS 41945 9% 54922 11% 31% SICK PERSON - SPECIFIC DIAGNOSIS 38348 8% 44351 8% 16% UNCONSCIOUS/PASSING OUT 33797 7% 36585 7% 8% ABDOMINAL PAIN/PROBLEMS 21507 4% 22181 4% 3% TRALMATIC INJURIES 19011 4% 18168 3% -4% UNKNOWN PROBLEM 16312 3% 16309 3% 0% HAEMORRHAGE/LACERATIONS 15672 3% 16071 3% 3% CONVULSIONS/FITTING 14542 3% 15449 3% 6% STROKE (CVA) 13751 3% 15348 3% 12% WENTAL HEALTH 10998 2% 11040 2% 14% OVERDOSE/INGESTION/POISONING 9855 2%		Vol	%	Vol	%	
FALLS AND BACK INJURIES 44261 9% 45768 9% 3% BREATHING PROBLEMS 41945 9% 54922 11% 31% SICK PERSON - SPECIFIC DIAGNOSIS 38348 8% 44351 8% 16% UNCONSCIOUS/PASSING OUT 33797 7% 36585 7% 8% ABDOMINAL PAIN/PROBLEMS 21507 4% 22181 4% 3% TRAUMATIC INJURIES 19011 4% 18168 3% -4% TRAFFIC CRASH 17049 4% 17138 3% 1% UNKNOWN PROBLEM 16312 3% 16309 3% 0% HAEMORRHAGE/LACERATIONS 15672 3% 16071 3% 3% CONVULSIONS/FITTING 14542 3% 15449 3% 6% STROKE (CVA) 13751 3% 15348 3% 12% MENTAL HEALTH 10998 2% 11345 2% 3% OVERDOSE/INGESTION/POISONING 9855 2%	REFERRAL FROM A HEALTH PRACTITIONER	80742	17%	82805	16%	3%
BREATHING PROBLEMS 41945 9% 54922 11% 31% SICK PERSON - SPECIFIC DIAGNOSIS 38348 8% 44351 8% 16% UNCONSCIOUS/PASSING OUT 33797 7% 36585 7% 8% ABDOMINAL PAIN/PROBLEMS 21507 4% 22181 4% 3% TRAUMATIC INJURIES 19011 4% 18168 3% -4% TRAFFIC CRASH 17049 4% 17138 3% 1% UNKNOWN PROBLEM 16312 3% 16309 3% 0% HAEMORRHAGE/LACERATIONS 15672 3% 16071 3% 3% CONVULSIONS/FITTING 14542 3% 15449 3% 6% STROKE (CVA) 13751 33751 3% 15449 3% 6% STROKE (CVA) 13751 33751 3% 15449 3% 6% STROKE (CVA) 13751 33751 3% 1124 2% 3% OVERDOSE/INGEST	CHEST PAIN	45616	9%	52002	10%	14%
SICK PERSON - SPECIFIC DIAGNOSIS 38348 8%	FALLS AND BACK INJURIES	44261	9%	45768	9%	3%
UNCONSCIOUS/PASSING OUT 33797 7% 36585 7% 8% ABDOMINAL PAIN/PROBLEMS 21507 4% 22181 4% 3% TRAUMATIC INJURIES 19011 4% 18168 3% -4% TRAFFIC CRASH 17049 4% 17138 3% 1% UNKNOWN PROBLEM 16072 3% 16071 3% 3% CONVULSIONS/FITTING 14542 3% 15449 3% 6% STROKE (CVA) 13751 3% 15348 3% 12% MENTAL HEALTH 10998 2% 11345 2% 3% OVERDOSE/INGESTION/POISONING 9855 2% 8883 2% -10% HEART PROBLEMS 9692 2% 11040 2% 144% ASSAULT/RAPE 9535 2% 8014 10194 2% 14% BACK PAIN - NON-TRAUMATIC 6072 1% 6104 1% 1% CARDIAC/RESPIRATORY ARREST 4953 1% 5205 1% 5% ALLERGIES/RASH/MED REACTION/STINGS 4448 1% 4171 1% -6% HEADACHE 4174 1% 5093 1% 22% DIABETIC PROBLEMS 3903 1% 3812 1% -2% PREGNANCY/CHILDBIRTH/MISCARRIAGE 2896 1% 3131 0% -4% STAB/GUNSHOT WOUND 1142 0% 1170 0% 2% ANIMAL BITES/ATTACKS 859 0% 898 0% 5% EYE PROBLEMS/INJURIES 662 0% 749 0% 13% CARBON MONOXIDE/INHALATION/HAZMAT 622 0% 527 0% -15% DROWNING/DIVING ACCIDENT 312 0% 144 HEAT/COLD EXPOSURE 219 0% 204 0% -7% INDUSTRIAL/MACHINERY ACCIDENTS 179 0% 181 0% 1% ELECTROCUTION 109 0% 122 0% 12%	BREATHING PROBLEMS	41945	9%	54922	11%	31%
ABDOMINAL PAIN/PROBLEMS 21507 4% 22181 4% 3% TRAUMATIC INJURIES 19011 4% 18168 3% -4% TRAFFIC CRASH 17049 4% 17138 3% 1% UNKNOWN PROBLEM 16312 3% 16309 3% 0% HAEMORRHAGE/LACERATIONS 15672 3% 16071 3% 3% CONVULSIONS/FITTING 14542 3% 15449 3% 6% STROKE (CVA) 13751 3% 15348 3% 12% MENTAL HEALTH 10998 2% 11345 2% 3% OVERDOSE/INGESTION/POISONING 9855 2% 8883 2% -10% HEART PROBLEMS 9692 2% 11040 2% 14% ASSAULT/RAPE 9535 2% 10194 2% 7% BACK PAIN - NON-TRAUMATIC 6072 1% 5205 1% 1% CARDIAC/RESPIRATORY ARREST 4953 1% 5205 <td>SICK PERSON - SPECIFIC DIAGNOSIS</td> <td>38348</td> <td>8%</td> <td>44351</td> <td>8%</td> <td>16%</td>	SICK PERSON - SPECIFIC DIAGNOSIS	38348	8%	44351	8%	16%
TRAUMATIC INJURIES 19011 4% 18168 3% -4% TRAFFIC CRASH 17049 4% 17138 3% 1% UNKNOWN PROBLEM 16312 3% 16309 3% 0% HAEMORRHAGE/LACERATIONS 15672 3% 16071 3% 3% CONVULSIONS/FITTING 14542 3% 15449 3% 6% STROKE (CVA) 13751 3% 15449 3% 6% STROKE (CVA) 13751 3% 15449 3% 6% MENTAL HEALTH 10998 2% 11345 2% 3% OVERDOSE/INGESTION/POISONING 9855 2% 8883 2% -10% HEART PROBLEMS 9692 2% 11040 2% 14% ASSAULT/RAPE 9535 2% 10194 2% 7% BACK PAIN - NON-TRAUMATIC 6072 1% 6104 1% 1% CARDIAC/RESPIRATORY ARREST 4953 1% 5205 <	UNCONSCIOUS/PASSING OUT	33797	7%	36585	7%	8%
TRAFFIC CRASH 17049 4% 17138 3% 1% UNKNOWN PROBLEM 16312 3% 16309 3% 0% HAEMORRHAGE/LACERATIONS 15672 3% 16071 3% 3% CONVULSIONS/FITTING 14542 3% 15449 3% 6% STROKE (CVA) 13751 3% 15348 3% 12% MENTAL HEALTH 10998 2% 11345 2% 3% OVERDOSE/INGESTION/POISONING 9855 2% 8883 2% -10% MEART PROBLEMS 9692 2% 11040 2% 14% ASSAULT/RAPE 9535 2% 10194 2% 7% BACK PAIN - NON-TRAUMATIC 6072 1% 6104 1% 1% CARDIAC/RESPIRATORY ARREST 4953 1% 5205 1% 5% ALLERGIES/RASH/MED REACTION/STINGS 4448 1% 4171 1% -6% HEADACHE 4174 1% 5093	ABDOMINAL PAIN/PROBLEMS	21507	4%	22181	4%	3%
UNKNOWN PROBLEM 16312 3% 16309 3% 0% HAEMORRHAGE/LACERATIONS 15672 3% 16071 3% 3% CONVULSIONS/FITTING 14542 3% 15449 3% 6% STROKE (CVA) 13751 3% 15348 3% 12% MENTAL HEALTH 10998 2% 11345 2% 3% OVERDOSE/INGESTION/POISONING 9855 2% 8883 2% -10% HEART PROBLEMS 9692 2% 11040 2% 14% ASSAULT/RAPE 9535 2% 10194 2% 7% BACK PAIN - NON-TRAUMATIC 6072 1% 6104 1% 1% CARDIAC/RESPIRATORY ARREST 4953 1% 5205 1% 5% ALLERGIES/RASH/MED REACTION/STINGS 4448 1% 4171 1% -6% HEADACHE 4174 1% 5093 1% 22% DIABETIC PROBLEMS 3903 1% 3311 <td>TRAUMATIC INJURIES</td> <td>19011</td> <td>4%</td> <td>18168</td> <td>3%</td> <td>-4%</td>	TRAUMATIC INJURIES	19011	4%	18168	3%	-4%
HAEMORRHAGE/LACERATIONS	TRAFFIC CRASH	17049	4%	17138	3%	1%
CONVULSIONS/FITTING 14542 3% 15449 3% 6% STROKE (CVA) 13751 3% 15348 3% 12% MENTAL HEALTH 10998 2% 11345 2% 3% OVERDOSE/INGESTION/POISONING 9855 2% 8883 2% -10% HEART PROBLEMS 9692 2% 11040 2% 14% ASSAULT/RAPE 9535 2% 10194 2% 7% BACK PAIN - NON-TRAUMATIC 6072 1% 6104 1% 1% CARDIAC/RESPIRATORY ARREST 4953 1% 5205 1% 5% ALLERGIES/RASH/MED REACTION/STINGS 4448 1% 4171 1% -6% HEADACHE 4174 1% 5093 1% 22% DIABETIC PROBLEMS 3903 1% 3812 1% -2% PREGNANCY/CHILDBIRTH/MISCARRIAGE 2896 1% 3131 1% 8% CHOKING 2314 0% 2245	UNKNOWN PROBLEM	16312	3%	16309	3%	0%
STROKE (CVA) 13751 3% 15348 3% 12% MENTAL HEALTH 10998 2% 11345 2% 3% OVERDOSE/INGESTION/POISONING 9855 2% 8883 2% -10% HEART PROBLEMS 9692 2% 11040 2% 14% ASSAULT/RAPE 9535 2% 10194 2% 7% BACK PAIN - NON-TRAUMATIC 6072 1% 6104 1% 1% CARDIAC/RESPIRATORY ARREST 4953 1% 5205 1% 5% ALLERGIES/RASH/MED REACTION/STINGS 4448 1% 4171 1% -6% HEADACHE 4174 1% 5093 1% 22% DIABETIC PROBLEMS 3903 1% 3812 1% -2% PREGNANCY/CHILDBIRTH/MISCARRIAGE 2896 1% 3131 1% 8% CHOKING 2314 0% 2245 0% -3% BURNS/EXPLOSION 11205 0% 1158	HAEMORRHAGE/LACERATIONS	15672	3%	16071	3%	3%
MENTAL HEALTH 10998 2% 11345 2% 3% OVERDOSE/INGESTION/POISONING 9855 2% 8883 2% -10% HEART PROBLEMS 9692 2% 11040 2% 14% ASSAULT/RAPE 9535 2% 10194 2% 7% BACK PAIN - NON-TRAUMATIC 6072 1% 6104 1% 1% CARDIAC/RESPIRATORY ARREST 4953 1% 5205 1% 5% ALLERGIES/RASH/MED REACTION/STINGS 4448 1% 4171 1% -6% HEADACHE 4174 1% 5093 1% 22% DIABETIC PROBLEMS 3903 1% 3812 1% -2% PREGNANCY/CHILDBIRTH/MISCARRIAGE 2896 1% 3131 1% 8% CHOKING 2314 0% 2245 0% -3% BURNS/EXPLOSION 11205 0% 1158 0% -4% STAB/GUNSHOT WOUND 1142 0% 1170	CONVULSIONS/FITTING	14542	3%	15449	3%	6%
OVERDOSE/INGESTION/POISONING 9855 2% 8883 2% -10% HEART PROBLEMS 9692 2% 11040 2% 14% ASSAULT/RAPE 9535 2% 10194 2% 7% BACK PAIN - NON-TRAUMATIC 6072 1% 6104 1% 1% CARDIAC/RESPIRATORY ARREST 4953 1% 5205 1% 5% ALLERGIES/RASH/MED REACTION/STINGS 4448 1% 4171 1% -6% HEADACHE 4174 1% 5093 1% 22% DIABETIC PROBLEMS 3903 1% 3812 1% -2% PREGNANCY/CHILDBIRTH/MISCARRIAGE 2896 1% 3131 1% 8% CHOKING 2314 0% 2245 0% -3% BURNS/EXPLOSION 1205 0% 1158 0% -4% STAB/GUNSHOT WOUND 1142 0% 1170 0% 2% ANIMAL BITES/ATTACKS 859 0% 898 <td>STROKE (CVA)</td> <td>13751</td> <td>3%</td> <td>15348</td> <td>3%</td> <td>12%</td>	STROKE (CVA)	13751	3%	15348	3%	12%
HEART PROBLEMS	MENTAL HEALTH	10998	2%	11345	2%	3%
ASSAULT/RAPE 9535 2% 10194 2% 7% BACK PAIN - NON-TRAUMATIC 6072 1% 6104 1% 1% CARDIAC/RESPIRATORY ARREST 4953 1% 5205 1% 5% ALLERGIES/RASH/MED REACTION/STINGS 4448 1% 4171 1% -6% HEADACHE 4174 1% 5093 1% 22% DIABETIC PROBLEMS 3903 1% 3812 1% -2% PREGNANCY/CHILDBIRTH/MISCARRIAGE 2896 1% 3131 1% 8% CHOKING 2314 0% 2245 0% -3% BURNS/EXPLOSION 1205 0% 1158 0% -4% STAB/GUNSHOT WOUND 1142 0% 1170 0% 2% ANIMAL BITES/ATTACKS 859 0% 898 0% 5% EYE PROBLEMS/INJURIES 662 0% 749 0% 13% CARBON MONOXIDE/INHALATION/HAZMAT 622 0% 527 0% -15% DROWNING/DIVING ACCIDENT 382 0% 434 0% 14% HEAT/COLD EXPOSURE 219 0% 204 0% -7% INDUSTRIAL/MACHINERY ACCIDENTS 179 0% 181 0% 12% ELECTROCUTION 109 0% 122 0% 12%	OVERDOSE/INGESTION/POISONING	9855	2%	8883	2%	-10%
BACK PAIN - NON-TRAUMATIC 6072 1% 6104 1% 1% CARDIAC/RESPIRATORY ARREST 4953 1% 5205 1% 5% ALLERGIES/RASH/MED REACTION/STINGS 4448 1% 4171 1% -6% HEADACHE 4174 1% 5093 1% 22% DIABETIC PROBLEMS 3903 1% 3812 1% -2% PREGNANCY/CHILDBIRTH/MISCARRIAGE 2896 1% 3131 1% 8% CHOKING 2314 0% 2245 0% -3% BURNS/EXPLOSION 1205 0% 1158 0% -4% STAB/GUNSHOT WOUND 1142 0% 1170 0% 2% ANIMAL BITES/ATTACKS 859 0% 898 0% 5% EYE PROBLEMS/INJURIES 662 0% 749 0% 13% CARBON MONOXIDE/INHALATION/HAZMAT 622 0% 527 0% -15% DROWNING/DIVING ACCIDENT 382 0%	HEART PROBLEMS	9692	2%	11040	2%	14%
CARDIAC/RESPIRATORY ARREST 4953 1% 5205 1% 5% ALLERGIES/RASH/MED REACTION/STINGS 4448 1% 4171 1% -6% HEADACHE 4174 1% 5093 1% 22% DIABETIC PROBLEMS 3903 1% 3812 1% -2% PREGNANCY/CHILDBIRTH/MISCARRIAGE 2896 1% 3131 1% 8% CHOKING 2314 0% 2245 0% -3% BURNS/EXPLOSION 1205 0% 1158 0% -4% STAB/GUNSHOT WOUND 1142 0% 1170 0% 2% ANIMAL BITES/ATTACKS 859 0% 898 0% 5% EYE PROBLEMS/INJURIES 662 0% 749 0% 13% CARBON MONOXIDE/INHALATION/HAZMAT 622 0% 527 0% -15% DROWNING/DIVING ACCIDENT 382 0% 434 0% 14% HEAT/COLD EXPOSURE 219 0% 204 0% -7% INDUSTRIAL/MACHINERY ACCIDENTS 179	ASSAULT/RAPE	9535	2%	10194	2%	7%
ALLERGIES/RASH/MED REACTION/STINGS 4448 1% 4171 1% -6% HEADACHE 4174 1% 5093 1% 22% DIABETIC PROBLEMS 3903 1% 3812 1% -2% PREGNANCY/CHILDBIRTH/MISCARRIAGE 2896 1% 3131 1% 8% CHOKING 2314 0% 2245 0% -3% BURNS/EXPLOSION 1205 0% 1158 0% -4% STAB/GUNSHOT WOUND 1142 0% 1170 0% 2% ANIMAL BITES/ATTACKS 859 0% 898 0% 5% EYE PROBLEMS/INJURIES 662 0% 749 0% 13% CARBON MONOXIDE/INHALATION/HAZMAT 622 0% 527 0% -15% DROWNING/DIVING ACCIDENT 382 0% 434 0% 14% HEAT/COLD EXPOSURE 219 0% 204 0% -7% INDUSTRIAL/MACHINERY ACCIDENTS 179 0% 181 0% 12% ELECTROCUTION 109 0%	BACK PAIN - NON-TRAUMATIC	6072	1%	6104	1%	1%
HEADACHE 4174 1% 5093 1% 22% DIABETIC PROBLEMS 3903 1% 3812 1% -2% PREGNANCY/CHILDBIRTH/MISCARRIAGE 2896 1% 3131 1% 8% CHOKING 2314 0% 2245 0% -3% BURNS/EXPLOSION 1205 0% 1158 0% -4% STAB/GUNSHOT WOUND 1142 0% 1170 0% 2% ANIMAL BITES/ATTACKS 859 0% 898 0% 5% EYE PROBLEMS/INJURIES 662 0% 749 0% 13% CARBON MONOXIDE/INHALATION/HAZMAT 622 0% 527 0% -15% DROWNING/DIVING ACCIDENT 382 0% 434 0% 14% HEAT/COLD EXPOSURE 219 0% 204 0% -7% INDUSTRIAL/MACHINERY ACCIDENTS 179 0% 181 0% 12% ELECTROCUTION 109 0% 122 <	CARDIAC/RESPIRATORY ARREST	4953	1%	5205	1%	5%
DIABETIC PROBLEMS 3903 1% 3812 1% -2% PREGNANCY/CHILDBIRTH/MISCARRIAGE 2896 1% 3131 1% 8% CHOKING 2314 0% 2245 0% -3% BURNS/EXPLOSION 1205 0% 1158 0% -4% STAB/GUNSHOT WOUND 1142 0% 1170 0% 2% ANIMAL BITES/ATTACKS 859 0% 898 0% 5% EYE PROBLEMS/INJURIES 662 0% 749 0% 13% CARBON MONOXIDE/INHALATION/HAZMAT 622 0% 527 0% -15% DROWNING/DIVING ACCIDENT 382 0% 434 0% 14% HEAT/COLD EXPOSURE 219 0% 204 0% -7% INDUSTRIAL/MACHINERY ACCIDENTS 179 0% 181 0% 1% ELECTROCUTION 109 0% 122 0% 12%	ALLERGIES/RASH/MED REACTION/STINGS	4448	1%	4171	1%	-6%
PREGNANCY/CHILDBIRTH/MISCARRIAGE 2896 1% 3131 1% 8% CHOKING 2314 0% 2245 0% -3% BURNS/EXPLOSION 1205 0% 1158 0% -4% STAB/GUNSHOT WOUND 1142 0% 1170 0% 2% ANIMAL BITES/ATTACKS 859 0% 898 0% 5% EYE PROBLEMS/INJURIES 662 0% 749 0% 13% CARBON MONOXIDE/INHALATION/HAZMAT 622 0% 527 0% -15% DROWNING/DIVING ACCIDENT 382 0% 434 0% 14% HEAT/COLD EXPOSURE 219 0% 204 0% -7% INDUSTRIAL/MACHINERY ACCIDENTS 179 0% 181 0% 1% ELECTROCUTION 109 0% 122 0% 12%	HEADACHE	4174	1%	5093	1%	22%
CHOKING 2314 0% 2245 0% -3% BURNS/EXPLOSION 1205 0% 1158 0% -4% STAB/GUNSHOT WOUND 1142 0% 1170 0% 2% ANIMAL BITES/ATTACKS 859 0% 898 0% 5% EYE PROBLEMS/INJURIES 662 0% 749 0% 13% CARBON MONOXIDE/INHALATION/HAZMAT 622 0% 527 0% -15% DROWNING/DIVING ACCIDENT 382 0% 434 0% 14% HEAT/COLD EXPOSURE 219 0% 204 0% -7% INDUSTRIAL/MACHINERY ACCIDENTS 179 0% 181 0% 1% ELECTROCUTION 109 0% 122 0% 12%	DIABETIC PROBLEMS	3903	1%	3812	1%	-2%
BURNS/EXPLOSION 1205 0% 1158 0% -4% STAB/GUNSHOT WOUND 1142 0% 1170 0% 2% ANIMAL BITES/ATTACKS 859 0% 898 0% 5% EYE PROBLEMS/INJURIES 662 0% 749 0% 13% CARBON MONOXIDE/INHALATION/HAZMAT 622 0% 527 0% -15% DROWNING/DIVING ACCIDENT 382 0% 434 0% 14% HEAT/COLD EXPOSURE 219 0% 204 0% -7% INDUSTRIAL/MACHINERY ACCIDENTS 179 0% 181 0% 1% ELECTROCUTION 109 0% 122 0% 12%	PREGNANCY/CHILDBIRTH/MISCARRIAGE	2896	1%	3131	1%	8%
STAB/GUNSHOT WOUND 1142 0% 1170 0% 2% ANIMAL BITES/ATTACKS 859 0% 898 0% 5% EYE PROBLEMS/INJURIES 662 0% 749 0% 13% CARBON MONOXIDE/INHALATION/HAZMAT 622 0% 527 0% -15% DROWNING/DIVING ACCIDENT 382 0% 434 0% 14% HEAT/COLD EXPOSURE 219 0% 204 0% -7% INDUSTRIAL/MACHINERY ACCIDENTS 179 0% 181 0% 1% ELECTROCUTION 109 0% 122 0% 12%	CHOKING	2314	0%	2245	0%	-3%
ANIMAL BITES/ATTACKS 859 0% 898 0% 5% EYE PROBLEMS/INJURIES 662 0% 749 0% 13% CARBON MONOXIDE/INHALATION/HAZMAT 622 0% 527 0% -15% DROWNING/DIVING ACCIDENT 382 0% 434 0% 14% HEAT/COLD EXPOSURE 219 0% 204 0% -7% INDUSTRIAL/MACHINERY ACCIDENTS 179 0% 181 0% 1% ELECTROCUTION 109 0% 122 0% 12%	BURNS/EXPLOSION	1205	0%	1158	0%	-4%
EYE PROBLEMS/INJURIES 662 0% 749 0% 13% CARBON MONOXIDE/INHALATION/HAZMAT 622 0% 527 0% -15% DROWNING/DIVING ACCIDENT 382 0% 434 0% 14% HEAT/COLD EXPOSURE 219 0% 204 0% -7% INDUSTRIAL/MACHINERY ACCIDENTS 179 0% 181 0% 1% ELECTROCUTION 109 0% 122 0% 12%	STAB/GUNSHOT WOUND	1142	0%	1170	0%	2%
CARBON MONOXIDE/INHALATION/HAZMAT 622 0% 527 0% -15% DROWNING/DIVING ACCIDENT 382 0% 434 0% 14% HEAT/COLD EXPOSURE 219 0% 204 0% -7% INDUSTRIAL/MACHINERY ACCIDENTS 179 0% 181 0% 1% ELECTROCUTION 109 0% 122 0% 12%	ANIMAL BITES/ATTACKS	859	0%	898	0%	5%
DROWNING/DIVING ACCIDENT 382 0% 434 0% 14% HEAT/COLD EXPOSURE 219 0% 204 0% -7% INDUSTRIAL/MACHINERY ACCIDENTS 179 0% 181 0% 1% ELECTROCUTION 109 0% 122 0% 12%	EYE PROBLEMS/INJURIES	662	0%	749	0%	13%
HEAT/COLD EXPOSURE 219 0% 204 0% -7% INDUSTRIAL/MACHINERY ACCIDENTS 179 0% 181 0% 1% ELECTROCUTION 109 0% 122 0% 12%	CARBON MONOXIDE/INHALATION/HAZMAT	622	0%	527	0%	-15%
INDUSTRIAL/MACHINERY ACCIDENTS 179 0% 181 0% 1% ELECTROCUTION 109 0% 122 0% 12%	DROWNING/DIVING ACCIDENT	382	0%	434	0%	14%
ELECTROCUTION 109 0% 122 0% 12%	HEAT/COLD EXPOSURE	219	0%	204	0%	-7%
	INDUSTRIAL/MACHINERY ACCIDENTS	179	0%	181	0%	1%
PATIENT TRANSFER SERVICES 75,132 N/A 80,089 N/A 6.6%	ELECTROCUTION	109	0%	122	0%	12%
	PATIENT TRANSFER SERVICES	75,132	N/A	80,089	N/A	6.6%

2020/2021 This data reflects the number of emergency ambulance service incidents, not the number of patients and therefore actual patient numbers are higher. (<u>link to news article</u>)

Reason for Call	2020		2021		Growth
	Vol	%	Vol	%	
Referral from a health practitioner	77,144	17.0%	80,238	16.6%	4.0%
Chest pain	39,366	8.7%	45,468	9.4%	15.5%
Falls and traumatic back injuries	41,979	9.2%	43,433	9.0%	3.5%
Breathing problems	36,079	7.9%	41,274	8.5%	14.4%
Sick person	33,071	7.3%	35,733	7.4%	8.0%
Unconscious/passing out	32,971	7.3%	33,519	6.9%	1.7%
Abdominal pain/problems	20,271	4.5%	21,175	4.4%	4.5%
Traumatic injures	18,181	4.0%	18,498	3.8%	1.7%
Traffic crash	16,108	3.5%	17,032	3.5%	5.7%
Unknown problem	16,897	3.7%	16,214	3.3%	-4.0%
Haemorrhage/ lacerations	14,375	3.2%	14,918	3.1%	3.8%
Convulsion/fitting	13,478	3.0%	14,343	3.0%	6.4%
Stroke (CVA)	12,206	2.7%	13,745	2.8%	12.6%
Mental health/ suicide attempt	8,443	1.9%	10,975	2.3%	30.0%
Overdose/ingestion/poisoning	9,283	2.0%	9,818	2.0%	5.8%
Heart problems	8,562	1.9%	9,662	2.0%	12.8%
Assault/rape	9,163	2.0%	9,462	2.0%	3.3%
Other	6,244	1.4%	6,830	1.4%	9.4%
Backpain – non traumatic	5,843	1.3%	5,521	1.1%	-5.5%
Cardiac/respiratory arrest	4,791	1.1%	4,727	1.0%	-1.3%
Allergies/rash/medical reaction/stings	3,835	0.8%	4,366	0.9%	13.8%
Headache	4,077	0.9%	4,034	0.8%	-1.1%
Diabetic problems	3,664	0.8%	3,770	0.8%	2.9%
Pregnancy/childbirth/miscarriage	2,889	0.6%	2,876	0.6%	-0.4%
Choking	1,996	0.4%	2,297	0.5%	15.1%
Burns/explosion	1,169	0.3%	1,164	0.2%	-0.4%
Stabbing/gunshot wound	997	0.2%	1,140	0.2%	14.3%
Animal bites/attacks	821	0.2%	816	0.2%	-0.6%
Eye problems/injuries	523	0.1%	629	0.1%	20.3%
Carbon monoxide/inhalation/hazmat	606	0.1%	617	0.1%	1.8%
Drowning/diving accident	356	0.1%	374	0.1%	5.1%
Heat/ cold exposure	177	0.0%	215	0.0%	21.5%
Industrial/machinery accidents	194	0.0%	177	0.0%	-8.8%
Electrocutions	114	0.0%	104	0.0%	-8.8%
Patient Transfer Services	75,132	n/a	80,089	n/a	6.6%